

**RFP for preparation of Street Vending Plans under SUSV, DAY-NULM, Dharamshala Municipal Corporation.**

**REQUEST FOR PROPOSAL (RFP)**  
**FOR**  
**THE CONSULTANCY SERVICES FOR**  
**PREPARATION OF CITY STREET VENDING PLANS (CSVP)**  
**UNDER**  
**SUPPORT TO URBAN STREET VENDORS (SUSV) COMPONENT OF DEENDAYAL**  
**ANTYODAYA YOJANA-NATIONAL URBAN LIVELIHOOD MISSION (DAY-NULM),**  
**DHARAMSHALA MUNICIPAL CORPORATION.**

**RFP for preparation of Street Vending Plans under SUSV, DAY-NULM, Dharamshala Municipal Corporation.**

-Tender Notice-

REQUEST FOR PROPOSAL (RFP) FOR

THE CONSULTANCY SERVICES FOR

PREPARATION OF CITY STREET VENDING PLANS under

SUPPORT TO URBAN STREET VENDORS (SUSV) COMPONENT OF DEEN DAYAL ANTYODAYA YOJANA - NATIONAL URBAN LIVELIHOOD MISSION ( DAY - NULM) Dharamshala Municipal Corporation

Phone: 01892-222449

Website: [edharamshala.in](http://edharamshala.in)

RFP No. 1

Date: 28.06.2023

1. Commissioner cum Chairperson Town Vending Committee, Dharamshala Municipal Corporation invites technical and financial proposals from eligible Consultancy Firms for preparing street vending plans with respect to guidelines of Urban Street Vendors (SUSV) component of Deendayal Antyodaya Yojana-National Urban Livelihood Mission (DAY-NULM)

2. Participating Agencies must fulfill the following pre-requisites:

i. The Consultancy/Agency must have been operation in India for at least 5 years. Proof of registration as a legal entity must be submitted.

ii. Average annual turnover of consultants/agencies for the last three financial years should be equal to or more than Rs. 50 Lakh.

iii. The Consultancy/Agency should have experience of working with minimum 2 similar assignments (City Street Vending Plan or Slum Free City Plan of Action, City Development Plan, DPR of Municipal Market, Slum Redevelopment Plan, City Sanitation Plan, Master Plan of Urban Infrastructure) in the last five years.

iv. The Consultancy/Agency must be recognized by Income Tax/GST Act.

v. Registered firms/consultancies/agencies under Indian Partnership act, 1932, Limited Liability Partnership Act,2008 or registered companies under companies act 1956/2013 are only eligible to participate in this RFP.

*\*Government (Central & State) agencies may also apply if they fulfill above eligibility details.*

Note: Proposals without these documents will be treated as ineligible.

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Interested Agencies may download the complete Request for Proposal (RFP) document from the website [https:// edharamshala.in](https://edharamshala.in) from 1<sup>st</sup> July, 2023. The eligible bidders may submit their bids at drop box placed at the office of the undersigned latest by 12<sup>th</sup> July, 2023.

3. For any query prospective bidders can mail to [mc\\_dharamshala@rediffmail.com](mailto:mc_dharamshala@rediffmail.com) from 3<sup>rd</sup> July, 2023 to 4<sup>th</sup> July, 2023. Any query after the time line will not be considered. The queries will be answered within 3 days.

4. Interested Agencies may submit their proposals along with a non-refundable demand draft of Rs. 5000/- (Rupees Five Thousand only) as cost of RFP and an EMD of Rs. 25,000/- (Rupees twenty five thousand only) as prescribed in the RFP document (refundable). No proposals will be accepted without the EMD.

5. Proposals received without Cost of RFP document & EMD are ineligible.

6. The last date for submitting the bid is 12<sup>th</sup> July, 2023 upto 05:00 PM. The technical proposal will be opened on 13.07.2023 at 11 A.M. The date of opening of Financial proposals (who qualifies technical criteria) will be intimated later on.

**Sd/-**  
**Commissioner cum Chairperson**  
Town Vending Committee,  
Dharamshala Municipal Corporation.

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**Content**

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**Letter of Invitation**

1. Commissioner cum Chairperson Town Vending Committee, Dharamshala Municipal Corporation (hereinafter ‘the Client’) invites proposals to provide Consulting Services for Preparation of City Street Vending Plans of Dharamshala Municipal Corporation (Dharamshala City). Detailed Scope of Work is provided in the Terms of Reference.

2. A firm shall be selected under Least Cost Selection (LCS) method and procedures described in this RFP.

3. The RFP includes the following documents:

- Letter of Invitation
- Data Sheet and Instructions to Consultants, see Annexure “A”
- Instructions to Bidders
- Technical Proposal, for Standard Forms see Annexure “B”
- Financial Proposal, for Standard Form see Annexure “C”
- Terms of Reference (TOR), see Annexure “D”

4. Please note that while all the information and data regarding this RFP is, to the best of the Client’s knowledge, accurate within the considerations of scoping the proposed contract, the Client holds no responsibility for the accuracy of this information and it is the responsibility of the Consultant to check the validity of data included in this document.

5. Bidders are requested to submit duly signed photocopies of following documents along with their proposals:-

- i. Document Fee (Non-Refundable) of Rs. **5000.00** (Five Thousand)
- ii. Earnest Money Deposit (EMD) (Refundable) of Rs. 25,000 (twenty five thousand)
- iii. Copy of certificate of Incorporation/Registration Certificate
- iv. Audited Statement of last 3 year to be enclosed along with ITR
- v. Certificate/Work order/MOU from employer regarding experience should be furnished.
- vi. Original draft of EMD and Document fee shall also be submitted physically before the last date.

All amendments, time extension, clarifications etc. will be uploaded on the website only and will not be published in newspapers. The tenderers should regularly visit the website to keep themselves updated.

Yours Sincerely

Commissioner cum Chairperson,  
Town Vending Committee,  
Dharamshala Municipal Corporation

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**Annexure A: Data Sheet**

1.	Name of the Client: Commissioner cum Chairperson Town Vending Committee, Dharamshala Municipal Corporation
2.	Method of selection: Least Cost Selection (LCS) method
3.	Financial Proposal to be submitted together with Technical Proposal: Yes Title of Consulting Service is: Preparation of City Street Vending Plan for Dharamshala Municipal Corporation.
4.	A pre-proposal conference will be held: No All queries to be send to mc_dharamshala@rediffmail.com From 3 <sup>rd</sup> July, 2023 to 4 <sup>th</sup> July, 2023. Query received after the given date will not be considered. All queries will be answered within 3 days.
5.	Client Representative: Additional Commissioner, DMC.
6.	Proposals must remain valid for <b>90 days</b> after the submission date indicated in this Data Sheet.
7.	The Consultant is required to include with its Proposal written confirmation of authorization to sign on behalf of the Consultant :Yes
8.	Bidders Eligibility Criteria: Applicable I. The consultancy/Agency must have been operation in India for at least 5 years. Proof of registration as a legal entity must be submitted. II. Average annual turnover of consultants/agencies for the last three financial years should be equal to or more than Rs. 50 Lakh. III. The Consultancy/Agency should have experience of working with minimum 2 similar assignments (City Street Vending Plan or Slum Free City Plan of Action, City Development Plan, DPR of Municipal Market, Slum Redevelopment Plan, City Sanitation Plan, Master Plan of Urban Infrastructure) in the last five years. IV. The Consultancy/Agency must be recognized by Income Tax/Goods & Service Tax (GST) Authority V. Registered firms/consultancies/agencies under Indian Partnership act, 1932, Limited Liability Partnership Act, 2008 or registered companies under Companies act 1956/2013 are only eligible to participate in this RFP. Government (Central & State) agencies may also apply if they fulfill above eligibility details.
9.	Financial and Technical Proposals are to be submitted in separate envelopes.
10.	Financial and Technical Proposals should be clearly marked 'FINANCIAL (or TECHNICAL) PROPOSAL FOR [Title of Consulting Service] – DO NOT OPEN EXCEPT IN THE PRESENCE OF THE EVALUATION COMMITTEE'.
11.	A non-refundable RFP Cost should be provided with Technical Proposal: Yes.

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	If Yes, the amount of the RFP Cost is Rs. 5000/ (Five thousand) only Demand Draft favoring the Commissioner, Dharamshala Municipal Corporation and drawn on a nationalized bank/ scheduled Bank, Payable at Dharamshala.
12	A EMD must be submitted: Yes An Earnest Money Deposit (EMD) should be provided with Technical Proposal: Yes  If Yes, the amount of the Earnest Money Deposit (EMD)/ EMD is Rs. 25,000/- (Rupees twenty five thousand only) Demand Draft favoring the Commissioner Dharamshala Municipal Corporation and drawn on a nationalized bank/ scheduled Bank, Payable at Dharamshala.
13	The amount of the EMD is Rs.25,000 (Rupees twenty five thousand Only) for each Bid and the duration for validity of EMD is 90 days. EMD shall be refunded to the successful bidder upon signing of agreement with the Commissioner Dharamshala Municipal Corporation EMD shall be refunded within 30 days of opening of proposals.
14	A Performance Bond in the form of Bank Guarantee is to be submitted by the winning Bidder before signing of Contract for each Bid. Amount will be 10 % of the contract value; this may be provided as 100% Bank Guarantee. Bank Guarantee will be made in the name of: The Commissioner Dharamshala Municipal Corporation and drawn on a nationalized or scheduled commercial bank.
15	Currency for Proposals is: Indian Rupee
16	Address for communication/ submission of Proposals: Commissioner cum Chairperson Town Vending Committee, DMC O/O Dharamshala Municipal Corporation, Near Fire Station, Ward No 6, Kotwali Bazar, Dharamshala, HP.
17	Expected date for public opening of Financial Proposals: [Will be intimated to the qualified bidders separately]
18	Expected date for commencement of consulting services: (Within 7 days of signing the agreement with Commissioner cum Chairperson Town Vending Committee, Dharamshala Municipal Corporation)
19	The proposals will be evaluated based on the information provided by the applicants and the evaluation will be done as per detailed criteria mentioned in RFP Document.

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**Instructions to Bidders**

**1. Introduction**

1.1 The Consultants are invited to submit a Technical Proposal as specified in the Data Sheet. The Proposal shall be the basis for a signed Contract with the selected Consultant.

1.2 The Consultant shall bear all costs associated with the preparation and submission of its Proposal and contract negotiation.

1.3 The Client is not bound to accept any Proposal, and reserves the right to annul the selection process at any time prior to award of Contract without thereby incurring any liability to the Consultant.

**1.4 Eligibility Criteria**

The bidders should satisfy the following minimum eligibility and those as specified in the Data Sheet. Only those who satisfy these criteria should submit the proposal with necessary supporting documents:

1.4.1 A firm declared ineligible by the Government of India or Government of H.P /Dharamshala Municipal Corporation is not eligible to provide consulting services under the project.

**1.5 Number of Proposals**

1.5.1 Consultants can only submit one proposal. If a Consultant submits or participates in more than one proposal, such proposals shall be disqualified.

**2. Clarifications of RFP Documents**

2.1 Consultants may request clarification of any of the RFP documents up to a specified number of days before the submission date as indicated in the Data Sheet. Any request for clarification must be sent in writing, including by standard electronic means, to the Client's Representative whose address is provided in the Data Sheet. The Client will respond by standard electronic/self means within the period specified in the Data Sheet, and will send written copies of the response (including an explanation of the query, without identifying the source of inquiry) to all Consultants who have formally indicated that they intend to submit a Proposal. If the Client deems it necessary to amend the RFP as a result of a clarification, it shall do so following the procedure set out under Clause 2.2.

2.2 At any time before the submission of Proposals, the Client may amend the RFP by issuing an addendum in writing, including by standard electronic means.

**3. Preparations of Proposals**

3.1 The Proposal and all related correspondence exchanged between the Consultant and the Client shall be written in the English language. Supporting documents and printed



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literature that are part of the Proposal may be in another language provided they are accompanied by an accurate translation of the relevant passages in English, in which case, for the purposes of interpretation of the Proposal, the translated version shall govern.

3.2 The Consultant shall bear all costs associated with the preparation and submission of its Proposal. The Client shall not be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

**4. Instructions for Submission of Proposal**

4.1 These instructions should be read in conjunction with information specific to the consulting services contained in the Covering Letter, Data Sheet and accompanying documents.

4.2 Proposals must be received before the deadline specified in the Data Sheet to tender. Proposals must be submitted to the address specified on the Data Sheet and delivered on or before the time specified in the Data Sheet.

4.3 Consultants shall submit one sealed envelope, containing the Technical Proposal.

**4.4 Technical Proposal (see Annexure “B”)**

The Technical Proposal shall contain the following:

- a. Covering Letter (Format1);
- b. Legal Constitution & Number of Years of Existence; (use Format2);
- c. Financial Standing (Annual Turnover) of agency; (use Format3);
- d. Project detail sheets outlining previous experience of the firm in similar types of assignments completed during the last five years (in prescribed format), (use Format 4);
- e. CVs of personnel to work on this project (in the CV please include name of staff, nationality of staff, profession/designation of staff, proposed position in the team, whether employee of the firm, number of years with the firm, key qualifications, education, experience and languages known), restricted to maximum of two (2) pages per CV (use Format5);
- f. List of proposed expert team and summary of CV particulars relevant to the project subject to maximum of two (2) pages (use Format6);
- g. Matters not appropriate in any other section. This includes: written confirmation authorizing the signatory of the Proposal to commit the Consultant;

**4.5** No mention of your commercial response should be made anywhere in the Technical Proposal, unless specified in the Data Sheet; non-confirmation will result in automatic disqualification of the Consultant’s Proposal.

**4.6 Financial Proposal (See Annexure “C”)**

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The Financial Proposal shall be submitted strictly as per Format 7 given in Annexure “C”.

**4.7 Submission Instructions**

4.7.1 Consultants are expected to carefully review the contract provisions attached in the RFP for preparation of their Proposals.

4.7.2 The Consultant shall submit Proposals using the appropriate submission sheets provided in Annexure B & C. These forms must be completed without any alteration to their format, and no substitutes will be accepted. All fields shall be completed with the information requested.

**4.8 Proposal Validity**

4.8.1 Proposals shall remain valid for the period specified in the Data Sheet commencing with the deadline for submission of Proposal as prescribed by the Client.

4.8.2 A Proposal valid for a shorter period shall be considered nonresponsive and will be rejected by the Client.

4.8.3 In exceptional circumstances, prior to the expiration of the proposal validity period, the Client may request Consultants to extend the period of validity of their Proposals. The request and the responses shall be made in writing. A Consultant may refuse the request. A Consultant granting the request shall not be required or permitted to modify its Proposal.

4.8.4 During the Proposal validity period, Consultants shall maintain the availability of experts nominated in the Proposal. The Client will make its best effort to complete negotiations within this period.

**4.9 Format and signing of Proposals**

4.9.1 Technical Proposal (One Original only) shall be placed in an envelope clearly marked “TECHNICAL PROPOSAL -ORIGINAL”.

4.9.2 Financial Proposal (One Original only) shall be placed in a separate envelope and clearly marked as “FINANCIAL PROPOSAL”.

4.9.3 The Proposal shall be typed or written in indelible ink and shall be signed by a person duly authorized to sign on behalf of the Consultant. This authorization shall consist of a written confirmation and shall be attached to the Technical Proposal. The name and position of each person signing the authorization must be typed or printed below the signature. Any interlineations, erasures, or overwriting shall be valid only if signed or initialed by the person signing the Proposal.

4.9.4 The Client may, at its discretion, extend the deadline for the submission of Technical Proposal by amending the RFP in accordance with Clause 2.2, in which case

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all rights and obligations of the Client and Consultants subject to the previous deadline shall thereafter be subject to the deadline as extended.

There should not be any discrepancies between original and offline submitted documents.

**5. Evaluation of Technical Proposals**

**5.1 Criteria for Evaluation of Technical Proposals**

5.1.1 Technical proposal of all the Applicants will be evaluated based on Agency experience.

5.1.2 Technical proposals of all the Applicants will be evaluated based on minimum qualifying technical eligibility criteria system. Evaluation of the proposals will be done by the evaluation committee as per the parameters mentioned below:

<b>S.No</b>	<b>Evaluation Criteria</b>	<b>Marks</b>
1	Number of years in existence of Consultancy/Agency (The consultancy/Agency must have been operation in India for at least 5 years. Proof of registration as a legal entity must be submitted.)	5 years: 15 Marks Above 5 years : 20 Marks
2	Average audited annual turnover of last 3 financial years (Average annual turnover of consultants/agencies for the last three financial years should be equal to or more than 50 Lakh. Please provide certified copies of Audited Financial Statements of the organization/agency for over the last three Financial Years.)	50 Lakh : 15 Marks Over 50 Lakh : 20 Marks
3	Previous Experience of Proposer BidderThe Consultancy/Agency should have experience of working with minimum 2 similar assignments (City Street Vending Plan or Slum Free City Plan of Action, City Development Plan, DPR of Municipal Market, Slum Redevelopment Plan, City Sanitation Plan, Master Plan/DPR of Urban Infrastructure) in the last five years.	2 Projects : 15 Marks 3 Projects : 22.5 marks, 4 Projects : 30 marks, 5 projects : 37.5 marks and above 5 projects maximum of 40 marks
4	Qualification and Experience of Team Leader & Other Key Professionals as per format 5.	80% weightage for Experience and 20% Weightage for Academic Qualification
i.	Team Leader/ Urban Development Specialist (minimum 5 years working experience)	20 Marks for Post Graduation/ 60 marks for experience of 5 years and 80 Marks for experience above 5 years

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ii.	MIS expert (minimum 03 years working experience)	20 Marks for Masters and 15 Marks for Bachelors/60 marks for experience of 3 years and 80 Marks for experience above 3 years
iii.	Social Development Specialist (minimum 03 years working experience)	20 Marks for Masters and 15 Marks for Bachelors/60 marks for experience of 3 years and 80 Marks for experience above 3 years
iv.	GIS Expert (minimum 03 years working experience)	15 Marks for Masters and 20 Marks for Above Masters. 60 marks for experience of 3 years and 80 Marks for experience above 3 years.
v.	Project Engineer/Infrastructure Specialist (minimum 03 years working experience)	20 Marks for Masters and 15 Marks for Bachelors/60 marks for experience of 3 years and 80 Marks for experience above 3 years.
vi.	Capacity Building /Training/Site Coordinator (minimum 03 years working experience)	20 Marks for Masters and 15 Marks for Bachelors/60 marks for experience of 3 years and 80 Marks for experience above 3 years.
vii.	Presentation on Strategy & Approach Methodology to manage the work.	20 Marks.

**5.2 Evaluation of Technical Proposals**

5.2.1 The eligibility criteria will be first evaluated as defined in Notice Inviting Request for Proposals for each bidder. Detailed technical evaluation will be taken up in respect of only those bidders ,who meets the prescribed minimum qualifying eligibility criteria. The bidders securing minimum 70% marks in technical evaluation shall be considered for opening of financial proposals.

5.2.2 The DMC will constitute an Evaluation Committee for evaluation of Proposals received.

5.2.3 The evaluation committee evaluates the Technical Proposals on the basis of Proposal’s responsiveness to the TOR using the evaluation criteria system specified in the RFP. A Proposal shall be rejected if it does not achieve the minimum qualifying eligibility criteria.

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5.2.4 A Technical Proposal may not be considered for evaluation in any of the following cases:

- (i) the Consultant that submitted the Proposal failed to make a proper statement effect in the cover letter ;or
- (ii) the Consultant that submitted the Proposal was found not to be legally incorporated or established in India
- (iii) the Technical Proposal was submitted in the wrong format
- (iv) The Technical Proposal reached the DMC after the submission closing time and date specified in the Data Sheet.

5.2.5 After the technical evaluation is completed, the DMC shall notify Consultants whose Proposals did not meet the minimum qualifying technical eligibility criteria or Consultants who's Technical Proposals were considered non-responsive to the RFP requirements, indicating that their Financial Proposals will be returned unopened after completion of the selection process. The DMC shall simultaneously notify, in writing to the consultants who's Technical Proposals qualified minimum qualifying technical eligibility criteria, indicating the date, time, and location for opening of Financial Proposals. (Consultants' attendance at the opening of Financial Proposals is optional).

### **5.3 Public Opening and Evaluation of Financial Proposals**

5.3.1 Public Opening of Financial Proposals–

5.3.1.1 At the public opening of Financial Proposals, Consultant representatives who choose to attend will sign an Attendance Sheet.

5.3.1.2 The client's representative will open the financial proposal of each of only qualified technical Proposals. Such representative will read out aloud the name of the Consultant and the total price shown in the Consultant's Financial Proposal. This information will be recorded in writing by the Client's representative. The price quoted by agencies shall be ranked as L1, L2, L3 etc.

### **5.4 Evaluation of Financial Proposals**

5.4.1 Financial proposals shall be opened publicly and read out; and the lowest priced bidder can be invited for contract negotiations. DMC reserves the right to award the assignment to the bidder quoting lowest price.

5.4.2 Consultants' attendance at the opening of Financial Proposals is optional.

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5.4.3 The evaluation committee will review the detailed content of each Financial Proposal. During the review of Financial Proposals, the Committee and representatives of DMC designated by the DMC involved in the evaluation process, will not be permitted to seek clarification or additional information from any Consultant, who has submitted a Financial Proposal. Financial Proposals will be reviewed to ensure these are:

- i. Complete, to see if all items of the corresponding Financial Proposal are priced, and correct any arithmetical errors.
- ii. computational errors if there are errors these will be corrected;

**6. Award of Consultancy Services**

6.1 DMC will issue Letter of Intent (LoI) in favour of the bidder who has offered lowest price. A Letter of Award (the “LOA”) shall be issued, in duplicate, by DMC to the Selected Agency and the Selected Agency shall, within 7 (seven) days of the receipt of the LOA, sign and return the duplicate copy of the LOA in acknowledgement thereof.

**7. Execution of Agreement**

7.1 After acknowledgement of the LOA as aforesaid by the Selected Applicant, it shall execute the Agreement within the period of 7 days from the date of issuance of LOA.

**8. Property Data**

8.1 All documents and other information provided by DMC or submitted by an Applicant to DMC shall remain or become the property of DMC. All information collected, analyzed, processed or in whatever manner provided by the agency to DMC, in relation to the Consultancy shall be the property of DMC

**9. Settlement of Disputes**

9.1 Amicable Settlement

9.1.1 The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Agreement or the interpretation thereof.

9.2 Dispute Settlement

9.2.1 Any dispute between the Parties as to matters arising pursuant to this Agreement, which cannot be settled amicably within thirty (30) days after receipt by one Party of the other Party’s request for such amicable settlement, may be submitted by either Party for settlement. If the dispute(s) is not resolved amicably then it shall be referred to arbitration and shall be dealt as per the provisions of the Arbitration Conciliation Act 1996. For all purposes, the Civil Court, Dharamshala, shall have jurisdiction only in exclusion to any other jurisdiction specified under any other Act.

9.2.2 The place of Arbitration shall be at Dharamshala only.

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**Annexure “B” : Technical Proposal Submission Forms  
Format 1: Covering Letter**

[Location, Date]

To:

The Commissioner cum Chairperson Town Vending Committee,  
o/o Dharamshala Municipal Corporation ,  
Ward No 6, Kotwali Bazar, Near Fire Station, Dharamshala, HP.

Dear Sir,

We, the undersigned, offer to provide the Consulting Services for [Insert title of assignment] in accordance with your Request for Proposal dated [Insert Date] and our Proposal.

We are hereby submitting our Proposal, which includes this Technical Proposal sealed under a separate envelope 2.

We hereby declare that we have read the Instructions to Consultants included in the RFP, and abide by the same, and specifically to conditions mentioned in Section 1.5. [In case of any declaration, reference to concerned document attached must be made]. We hereby declare that all the information and statements made in this Proposal are true and accept that any misleading information contained in it may lead to our disqualification.

We confirm that all personnel named in the tender will be available to undertake the services. We undertake, if our Proposal is accepted, to initiate the Consulting Services related to the assignment not later than the date indicated in the Data Sheet.

We understand you are not bound to accept any Proposal you receive.

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Signatory:

Name of Firm:

Address:

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**Format 2 : Legal Constitution & Number of Years of Existence**

Organization Name:	
1. Status / Constitution of the Organization:	
2. Name of Registering Authority:	
3. Registration No:	
4. Date of Registration:	
5. Place of Registration:	

For and on behalf of: (Company Seal)

Signature :

Name :

Designation : (Authorized Representative and Signatory)

Note: Please provide copy of the registration certificate from the appropriate Registering Authority.



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**Format 3 : Financial Standing (Annual Turnover)**

Certificate from the Statutory Auditor regarding the Average annual turnover of the organization is Rs. 50 lakh for the last 3 financial year ending of month 31st march 2022. Based on its books of accounts and other published information authenticated by it, this is to certify that..... (Name of the Bidder) had, over the last three Financial Years; a Total turnover of the organization is Rs .....Lakhs as per year-wise details noted below:

Financial Year ending 31st March	Total Turnover (In Rs. Lakhs)
2021-22	
2020-21	
2019-20	
Total	
Average Annual Turnover	

Name of the audit firm/ Chartered Accountant:

Seal of the audit firm:

(Signature, name and designation and registration Number of the Chartered accountant)

Date:

Note : Please provide certified copies of Audited Financial Statements of the organization/agency for over the last three Financial Years.

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**Format 4 : Project Detail Sheet**  
(Please fill separate assignment wise)

Assignment name:	Approx. value of the contract (in current Rs):
State & City name:	
Name of Client:	
Address of Client:	
Start date (month/year):	
Completion date (month/year):	
Name of Senior Staff (Project Director/Coordinator, Team Leader) involved from your firm and functions performed indicated whether regular full-time employees of your firm or part time /independent:	
Narrative description of Project in brief:	
Description of actual services provided by your firm in the assignment:	

Authorized Signatory [In full initials and Seal]:.....

Name of the Organization:.....

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**Format 5 : Curriculum Vitae (CV) for Proposed Experts**

Proposed Position..... [only one candidate shall be nominated for each position] (Please fill separate format 5 for proposed all 6 experts)

NAME :

DATE OF BIRTH :

NATIONALITY :

EDUCATION : [year] [name of institution and degree]

MEMBERSHIP OF PROFESSIONAL ASSOCIATIONS :

COUNTRIES OF WORK

EXPERIENCE

LANGUAGES

PROFESSIONAL BACKGROUND

[Description]

EMPLOYMENT RECORD

[Year starting with present position][employer]

PROFESSIONAL EXPERIENCE [

Month and year start to finish]

[Name of project and client]

[Descriptive paragraph of 4-5 sentences on each assignment, position held, responsibilities undertaken and achievements attained.]

.....

Certification:

I, the undersigned, certify to the best of my knowledge and belief that:

- (i) This CV correctly describes my qualifications and experience;
- (ii) In the absence of medical incapacity I will undertake this assignment for the duration and in terms of the inputs specified for me in the Technical Bid provided team mobilization takes place within the validity of this Bid or any agreed extension thereof. I understand that any willful misstatement herein may lead to my disqualification or dismissal, if engaged.

[Signature of expert or authorized representative]

.....[Name of Expert/Authorized signatory].

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**Format 6 : Expert Team and Summary of CV Information**

<b>Family Name, First Name</b>	<b>Position Assigned</b>	<b>Task Assigned</b>	<b>Employment Status with Firm ( Full Time,or others)</b>	<b>Education/ Degree( Year/Institution)</b>	<b>No. of years of relevant project experience</b>

Authorized Signatory [In full initials and Seal]: .....

Name of the Organization:.....

**RFP for preparation of Street Vending Plans under SUSV, DAY-NULM, Dharamshala Municipal Corporation.**

**Annexure C: Financial Proposal Format 7 : Financial Proposal**

To:

The Commissioner cum Chairperson  
Town Vending Committee, DMC  
Ward No 6, Kotwali Bazar, Dharamshala, HP.

Dear Sir,

Subject: Consultancy Services for Preparation of City Street Vending Plans of Dharamshala town in Dharamshala Municipal Corporation. I/We ..... Consultant herewith enclose the Financial Proposal for selection of my/our firm as Consultant for Subject assignment.

Our fee for Providing Consultancy Services is Rs. -----per vendor (Rupees --- ----- per vendor, in words).

The fee mentioned above is exclusive of service tax and all taxes.

Our financial proposal shall be binding upon us subject to the modifications resulting from contract negotiations, up to expiration of the validity period of the Proposal, i.e. 90 days from the last date notified for submission of the proposal.

Sr. No.	Item	Quantity (Tentative)	Unit	Rate (INR, excluding of all taxes)	Total (INR, including of all taxes)
1	Consultancy Services for Preparation of City Street Vending Plans of Dharamshala Municipal Corporation as per scope of work given in the RFP	500 approx. Nos. of street vendors in total. Actual to be decided after survey only.	Per Vendor		
2.	Issue of Identity Cards to vendors	500 approx. Nos. of street vendors in total. Actual to be decided after survey only.	Per Vendor		

The quantity in above table shall be tentative (approx.500 vendors) and will be decided only after survey.

The rates quoted for Sl. No. 2 Issue of Identity Cards to vendors shall not be considered in financial evaluation of bid.

Yours faithfully,

Signature:

Full Name:

Designation:

Address:

Tel.: Nos. (O)

(R)

(M)

E-mail:

Fax No:

## **Annexure D: Terms of Reference**

### **1 Project Background**

The Deen Dayal Antyodaya Yojana-National Urban Livelihood Mission (DAY-NULM) aims to promote sustainable development of the large informal and unorganized workforce in the urban areas. NULM urges special attention on street vendors as an occupational group in the informal sector and requires that interventions be designed for this group so as to improve their quality of life. It is estimated that in several cities street vendors count for about 2 percent of the population. Women constitute a large segment of these street vendors in almost every city. Street vending is not only a source of self-employment to the poor in cities and towns but also a means to provide “affordable” as well as “convenient” services to a majority of the urban population. With this background, the aim of this exercise is to support cities in preparing the City Street Vending Plan (CSVP) in the State. As of now the NULM project is being implemented in Dharamshala Municipal Corporation. The consultant has to prepare the Street Vending plans for Dharamshala town. The brief description of the tasks to be undertaken in this project is listed as below:

### **2 Identifying the Street Vendors**

The first and foremost task is to identify and profile the street vendors. Street vendors in Dharamshala have to be identified and estimated and numbered at ground level for Biometric process. Vendors need to be classified under three major categories: Stationary: Those who carry out vending on a regular basis at a specific location, e.g. those occupying space on the pavements or other public places and/or private areas either open/covered (with implicit or explicit consent) of the authorities, and operating on usufruct rights. As per the guidelines of the scheme the committee consists of the following members will certify the income criteria for the selection of the eligible vendors.

Committee members:-

- i). Nodal Officer of DMC      ii). Concerned Ward Councilor      iii). Local Patwari
- iv). Representative of local SHO      v). Local Tehbazari surveyor of DMC
- vi). Representative of Vyapar Mandal (if present in the concerned ward)

Note:- Publishing of amendment to the Bye-Laws in gazette will form the basis of the survey. Preference will be given to local unemployed educated youth who are bonafide Himachali.

**Peripatetic/wandering:** Those who carry out vending on foot and sell their goods and services and includes those who carry baskets on their head/slung on their shoulders and those who sell their goods on pushcarts.

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**Mobile:** Those who move from place to place vending their goods or services on own vehicles like bicycle or mobile units on wheels, motorized and manually driven, as well as in moving buses, local trains etc. While categorizing the street vendor based on the above, care may be taken to ensure that the unique characteristic that differentiates a street vendor from other types of vendors, i.e., that they complete their transactions by the end of the day or part of the day thereof, following which they will wrap up their wares and remove them from the spot till the next time of vending.

During the identification period, wide publicity of the event will be taken up in the ULB through banners and mike announcement to ensure that those members not covered by the enumerator during the field canvassing of questionnaires can physically come to the Municipality and get registered.

Once the vendor list is finalized, the following tasks have to be undertaken:

1. Identification of areas where street vendors have been profiled which may be classified as restriction-free, restricted and prohibited vending zones based on set criteria. These criteria may be determined in advance by the ULB in accordance with the broad framework given by the government in the

- The Street Vendors (Protection of Livelihood and Regulation of Street Vending) Act 2014.
- Himachal Pradesh Street Vendors (Protection of Livelihood and Regulation of Street Vending) Scheme, 2016.
- Himachal Pradesh Street Vendors (Protection of Livelihood and Regulation of Street Vending) Rules, 2016.
- The Street Vendors (Protection of Livelihood and Regulation of Street Vending) Bye-Laws-2021 for Dharamshala Municipal Corporation.

2. Identification of existing natural and emerging markets for considering the possibility of developing them into regular markets and vending zones in a PPP (Public Private Partnership) mode to result in a win-win situation - for the vendors, the potential users of the services and the vehicular and pedestrian traffic.

3. Identification of vending zones operating on time-sharing basis as well as weekend market zones

4. Work out the carrying capacity of the vending zones identified

5. Work out procedure of allotment of spaces for vendors' markets for regular as well as vending on time-sharing basis including the period of validity of the allotment of spaces for the vendors

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### **3 GIS Base Mapping and Surveys**

GIS mapping has to be undertaken at two levels namely City level mapping and vendor level mapping.

#### **3.1 City Level Mapping**

The geo-referenced base map of the city shall serve as a foundation for preparing Street Vending Plans where all other thematic maps may be overlaid for spatial analysis. Thus, it shall aid Planners in preparing Vendor Plan. City level GIS mapping has to be done with the help of latest satellite imagery. For that purpose, Procurement of Cartosat II / Quick Bird /World View satellite image from the National Remote Sensing Agency (NRSC) or any other authorized Agency for the project area has to be purchased by the Consultant .

The following layers have to be created in city level mapping:

1. City/Municipal and ward boundaries
2. Vendors/vendor zones will be captured using GPS equipment
3. All water bodies, viz., Stream, creeks, tanks, etc
4. Roads with classification as Arterial /Sub arterial /Slum roads etc
5. Railroads, Other landmarks such as temples, mosques, church etc.

#### **3.2 Vendor Location Level Mapping**

The delineation of vendor zonal boundaries has to be done with the full involvement of the vendors and its association, if any. The delineation of boundary will be done in GIS with the help of GPS co-ordinates captured for all the vendors.

This will be based on the division of the zones for restriction-free vending, as well as for vending on restricted basis and areas where vending is prohibited. This activity will take into account existing norms, if any, in the City level, the authenticity of such a division. Existing norms pertaining to the zoning (green, amber and red zoning) will be studied and relevant norms for the city will be worked out.

#### **3.3 Capturing Photo and biometric identity of Street vendors**

The following steps have to be followed for capturing photo and bio-metric identity of the vendors:

1. Developing and implementation of user interface to capture photo and biometric identity data.
2. Installation or deployment of user interface software in laptops /computers to capture Photo and biometric identity data.
3. Store photo and biometric data into database in appropriate format



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4. Check and validate stored photo and biometric data.

**3.4 Preparing ID cards for Street vendors (Optional and shell be decided later)**

Each vendor surveyed has to be given photo ID cards and the steps followed are listed as below:

1. Format preparation for ID cards to print
2. Verify the correctness of data
3. Print Street Vendor Photo ID cards. Such identity cards& license has to be given to the street vendors after approval & in the manner prescribed by the Competent Authority (Street vending Committee/organization).

**3.5 Preparing MIS Software**

A data base of all street vendors will be maintained by the ULB. So, Consultant will have to prepare software which helps ULB to maintain all records of vendors in future also. As vendors are mobile, the software should be able to track (based on either present/permanent address or any other criteria) whether the vendor has already been covered and issued an Identity Card. For such purpose, software has to be developed for monitoring after implementation of the street vending Plan to monitor the entire allotment, registration and the whole above process.

**3.6 Vendor Census Survey**

Consultant has to conduct of survey for identification and enlisting of street vendors and it has to be carried out with trained enumerators in a digital manner. The survey should preferably be conducted on a whole city basis. Alternatively, the Consultant may also choose to complete the survey in a phased manner, covering one area (ward/ zone/ specified part of city) at a time. In this case, the area identified should be sufficiently large to accommodate mobility of vendors within the area. The survey must cover all street vendors in the area being surveyed. Consultant has to develop methodology for conducting the survey. At a minimum, the survey must include Name, Name of parents, Permanent Address ,Present Address ,Identity proof (if any),Telephone number (if any), Place of vending, Type of vending activity, Time/Duration of engagement as a vendor, Details of family members, if identified as beneficiary/poor for any of the government schemes like PMJDY,PMSBY, PMJJBY, PM SYMY,One Nation One ration Card, Janani Suraksha Yojna, PM Matru Vandana Yojna ,PM Housing for All etc. (using survey format prepared by ULB or finalized with ULB). The consultant has to provide provisional survey card (with plastic cover) to the surveyed vendor on the spot after completion of survey of the particular street vendor.

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During the survey, the original documents pertaining to present/permanent address proof, especially in the case of migratory population may also be verified so that the Identity Cards issued to the surveyed street vendors can act as sufficient documentation for opening of their bank accounts, getting loans from banks, accessing social security benefits, etc.

The ULB will issue Identity Cards to all the surveyed/identified street vendors. A data base of all street vendors will be maintained by the ULB. Since the vendors are mobile, the software should be able to track (based on either present/permanent address or any other criteria) whether the vendor has already been covered and issued an Identity Card.

### **3.7 Preparing de-duplication software**

In order to avoid duplication, consultants have to develop de-duplication software and the steps have to be followed are as listed below:

1. Developing and Implementation of de-duplication software to verify captured biometric data.
2. Generate a report for duplicated (bulk) biometric data
3. Allow duplication verification process while capturing biometric data at the later stage.

### **4. Preparation of City Street Vending Plan**

The consultant has to prepare Street vending plan which will contain the following:

- (i) profile of street vending trades and activities;
- (ii) spatial distribution of street vending activities;
- (iii) earmarking of space or area for vending zones;
- (iv) determination of vending zones as restriction- free vending zones, restricted vending zones and no-vending zones;
- (v) estimates of holding capacity of vending zones, which is the maximum number of street vendors who can be accommodated in any vending zone;
- (vi) understanding of key challenges, constraints and issues relating to street vending;
- (vii) Possible solutions and potential street vending areas.

The Street Vending Plans will also take into account the natural markets where sellers and buyers naturally congregate for the sale and purchase of products and services. The Plans will be developed after consultations with Street Vendor's representatives and other relevant stakeholders. While preparing the Street Vending Plan, the consultant shall coordinate with the city police, traffic police, planning authority and other local agencies should also devise and promote vendor friendly policies, solutions and strategies to accommodate and facilitate street vending in a manner that is conducive to street vendors and the public at large. This may include policies for traffic management and regulation

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on market days or at certain times of the day, arrangements for lighting, water, sanitation and waste disposal in street vendor market areas. The ULB may coordinate with planning authorities to develop pro-vending norms and stipulation of vending spaces in new or refurbished roads, markets, office and residential complexes and other public spaces and public infrastructure. This will ensure greater acceptability of Street Vending Plans among the stakeholders.

The consultant should make every effort to minimize disruption to existing markets while developing the city street vending plan. Accordingly, the plan may be developed in such a manner that no relocation or eviction of street vendors takes place. Re-location of street vendors, if required, must be based on consultation with the affected vendors. Based on the survey findings, the City Street Vending plans may also include a digitised or non-digitised map of vending activities, vending trades and existing markets at ward or zone level.

**Management Information System** - Street vending Plans has to suggest methods of Monitoring system using MIS software. For such purpose, software has to be developed for monitoring after implementation of the street vending Plans to monitor the entire allotment, registration and the whole above process. This MIS software has to be developed in consultation with the ULB.

City Street Vending Plans will be submitted to the DMC for approval, and will be considered final once approved by DMC.

**5.Preparing Detailed Implementation Plan (DIP)**

The Consultant has to prepare a Detailed Implementation Plan (DIP) for infrastructure improvement projects which may include improved civic facilities such as paving, water supply, toilets, waste disposal facility, lighting, common storage space, and specialized carts for specific types of trades, temporary sheds and/or parking facilities. The infrastructure requirements for vendors markets will be assessed based on consultations with street vendors and their associations, local agencies and other stakeholders and will be facilitated by the ULB/ Mudra Loan.

The DIP for infrastructure improvement must be prepared only after the street vendor survey and the master plan for the area where the project is located, has been completed. While preparing the DIP, provision for providing specialized carts to the street vendors for specific types of trades such as food vending etc. may be included with a view to improve the hygiene and optimal utilization of space. These carts may be funded through individual loans covered under the SEP component of DAY-NULM / Mudra Loans.

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**5.1 DIP should contain:**

- (i) Project rationale, details of beneficiaries and stakeholders, how it will contribute to improved street vending in the surrounding area, and how it fits within the overall City Street Vending Plan;
- (ii) Land ownership details;
- (iii) Relocation plan, if any must be supported by a letter of consent from the affected street vendors and/or their association;
- (iv) Specific infrastructure improvement project details with costs, including operations and maintenance plan;
- (v) Detailed and complete list of beneficiaries who will benefit from the project;
- (vi) Safety concerns, if any, relating to fire hazard or other hazards.

*DIP must be submitted to the State Level Project Sanctioning Committee for approval of CSVP.*

**6. Outputs and Deliverables**

The following outputs are expected to be delivered in stages

Sr. No.	Deliverable	Copies	Due date
1.	Submission of inception report (including detailed Survey strategy of street vendors in city & report of Kickoff workshop)	2 set of Hardcopies & set of soft copies	End of Week 1
2.	Vendor Identification, Bio-metric survey, capturing photograph, Vendor census survey and GIS mapping of the existing Vendors	2 set of hard copies, along with all details & 2 set of soft Copies	End of Week 5
3.	Establishment of web enabled MIS system with 100 % data uploading of all the ULBs	Handover the source code in CD/USB	End of Week 7
4.	Draft Street Vending Plan	2 hard copies & set of soft copies	End of Week 9
5.	Final Street Vending Plan (approved by TVC & DMC)	3 hard copies & set of soft copies	End of Week 12
6.	Draft Detailed Implementation Plan (DIP)	2 hard copies & set of soft copies	

*Note: Mid Phase meeting with DMC officials after completion of MIS system in place.*

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*Sharing the draft SVPs of DMC with DMC officials, and submission of the final SVPs to the DMC within 15 days of the workshop.*

Above given time schedule shall be strictly adhered to. In case of any delay DMC may consider time extension on the merits otherwise a penalty for delay at the rate of 2% of total payment per week shall be levied.

**7. Experts and Inputs**

Sr. No.	Expert Title	Qualification and Skills	Experience
1	Team Leader/ Urban Development Specialist	Masters or equivalent in planning/ engineering/economics/ other relevant disciplines  Sound knowledge of urban development issues	Sector experience of more than 5yrs and experience of project management of similar projects of at least 5 Years
2	MIS expert	Degree in Computer Science/MCA  Expertise in statistical analysis and software development/ MIS applications	At least 3years Experience
3	Social Development Specialist	Degree or equivalent in social development discipline.  Sound understanding on issues of urban poor	At least 3years Experience
4	GIS expert	Masters or equivalent degree in Geoinformatics.  Knowledge and experience in GIS mapping	At least 3years Experience
5	Project Engineer/ Infrastructure Specialist	Degree in Civil Engineering.  Sound knowledge of municipal services network, design norms, contracting	At least 3years experience in Project engineering.
6	Capacity Building /Training/Site Coordinator	Bachelors/Masters in Urban Planning / Social science  Good understanding of surveys and experience in data collation and analysis.  Good communication and networking skills.	3years experience of working on urban projects
7	Surveyor/ Team Coordinator	Graduate with at least one year of experience.	

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		Good communication and team leading skill	
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The persons whose CVs are proposed in the bid shall not be allowed to change. In case of any urgency, DMC may consider request of the bidder.

**8 Working Arrangements**

**8.1 Management and counterpart staff**

The assignment will be contracted by the DMC and will ensure the support of government officials, parastatal agencies wherever necessary.

**8.2 Items to be provided by the Client**

DMC will:

- a. Designate an “Officer-in charge” responsible for management and coordination of consultants.
- b. Constitute multi-stakeholder City Level Street Vending Committees.
- c. As a part of this corporation will nominate officers from relevant sections of the agency to participate in the process of stakeholder consultation and City Street Vending Plan preparation.
- d. Provide the Consultant with existing maps (as available with it) and data on Corporation and service delivery.
- e. Provide the Consultant with necessary authorization to procure information from line departments.

**8.3 Consultant will be responsible to:**

- a. Arrange its own office space and equipment, surveys,
- b. Arrange for all transportation and travelling required,
- c. Arrange its own translations, communication, data processing, and printing equipment and necessary stationeries,
- d. Work closely with the officer-In charge and the ULB.

**8. Payment Schedule A**

Sr. No.	Deliverables	Percentage of payment
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1	Submission of inception report (including detailed Survey strategy of street vendors in city & report of Kickoff workshop)	10% of the total fees
2	Vendor Identification, Bio-metric survey, capturing photograph, Vendor census survey and GIS mapping of the existing Vendors	20% of the total fees
3	Development of MIS software and data entry of all street vendors in MIS	10%
4	Draft Street Vending Plans (Submission of Draft Street Vending Plan to DMC)	10% of the total fees
5	Final Street Vending Plans (After approval from DMC& TVC.	20% of the total fees
6	Draft Detailed Infrastructure Plan (DIP)	
7	Draft Detailed Infrastructure Plan (DIP) must be submitted to Dharamshala Municipal Corporation.	30% of the total fees

**Payment Schedule B (Optional and shall be decided later)**

Sr. No	Deliverables	Percentage of payment
	Issue of Identity Cards to street vendors	Payment after issue of Identity cards

The Commissioner cum Chairperson Town Vending Committee, Dharamshala Municipal Corporation shall be at the liberty to cancel the bid process for issue of Identity Cards to Street Vendors.

**10. Confidentiality**

Neither of the parties may disclose to third parties the contents of this Agreement or any information provided by or on behalf of the other that ought reasonably to be treated as confidential and/or proprietary. Parties may, however, disclose such confidential information to the extent that it:

- (a) is or becomes public other than through a breach of this Agreement,
- (b) is subsequently received by the receiving party from a third party who, to the receiving party's knowledge, owes no obligation of confidentiality to the disclosing party with respect to that information,
- (c) was known to the receiving party at the time of disclosure or is thereafter created independently,
- (d) is disclosed as necessary to enforce the receiving party's rights under this Agreement, or

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(e) must be disclosed under applicable law, legal process or professional regulations. These obligations shall be valid for a period of 3 years from the date of termination of this Agreement.

**11, Termination**

The Employer may terminate this Contract, by (30) days' Written Notice of Termination to the Consultant/ Firms, to be given after the Occurrence of any of the Events specified in Paragraphs (a) to (d) of this Clause and sixty (60) days in the case of the Event referred to in (e).

- a. If the Consultant/ Firm does not remedy a Failure in the Performance of his Obligations under the Contract, within thirty (30) days of receipt after being notified or within such further period as the Employer may have subsequently approved in writing
- b. If the Consultant/ Firm (or any of their Members) becomes insolvent or bankrupt.
- c. If, as the result of Force Majeure, the Consultant/ Firm is unable to perform a Material Portion of the Services for a period of not less than sixty (60) days ; or
- d. If the Consultant/ Firm, in the Judgment of the Employer has engaged in Corrupt or Fraudulent Practices in competing for or in executing the Contract. For the purpose of this Clause
  - i. "Corrupt Practice" means the Offering, Giving, Receiving or Soliciting of anything of value to influence the Action of a Public official in the selection process or in contract execution.
  - ii. "Fraudulent Practice" means a Misrepresentation of Facts in order to influence a Selection Process or the Execution of a Contract to the detriment of the Employer, and includes Collusive Practice among Consultant/ Firms (prior to or after Submission of Proposals) designed to establish Prices at Artificial, Non Competitive Levels and to deprive the employer of the benefits of free and open Competition.
- e. If the Employer, in its sole discretion and for any Reason whatsoever, decides to terminate this Contract.